

Dear Pharmacist,

The order of pharmacists of Lebanon in collaboration with Novartis Pharma Services Inc, invites you to the 3rd webinar that will cover a medical session and personal skills development session:

**Medical session is entitled: "Optimizing Care for Patients Living with Chronic Obstructive Pulmonary Disease (COPD): the Role of the Pharmacist"**

**Speaker:** Georges Juvelekian, MD, FCCP, D'ABSM

Chairman of Medicine and head of the pulmonary, critical care, and sleep division at Saint Georges Hospital University Medical Center in Beirut

Associate Professor of clinical medicine at Balamand University

President-elect of the Lebanese Pulmonary Society



**Personal skills session is entitled: "Secrets to Wowing Clients; Building an Outstanding Customer Experience"**

**Speaker:** Mrs. Joelle Geagea

Trace SARL Managing Director, Facilitator and coach



Thursday 26 November 2020 at 7:00 pm  
It is a 1.5h lecture including the Q&A



To access this webinar please click on the below link:  
<https://attendee.gotowebinar.com/rt/6550957758427792909>

